



FREQUENTLY ASKED QUESTIONS

HOW ARE NICOLITA CREATIONS MADE?

All **NICOLITA** creations are handmade in Orange County, California. **NICOLITA** personally cuts and designs each product to ensure quality and customization for her clients. After each piece is cut, a trained **NICOLITA** stylist conducts assembly.

HOW DO I CARE FOR MY NICOLITA CREATION?

Wash all handbags and bikinis by hand with warm water and mild soap on a clean cloth. Air dry. Evening bags should be dry-cleaned.

HOW DO I ORDER & PAY FOR A NICOLITA CREATION?

Placing an order is simple! Log on to www.mynicolita.com and click on "Catalog." Choose a handbag and add to shopping cart. To modify the handbag, click on the "Purse Builder." The purse builder allows the buyer to get creative with different handles, piping, lining, and fabrics. **NICOLITA** accepts VISA and MASTERCARD.

HOW LONG WILL IT TAKE TO RECEIVE MY NICOLITA CREATION?

Once an order is placed, assembly of a **NICOLITA** creation takes from 10 days to two weeks. Upon completion, orders are sent by U.S. Priority Mail and received within two to three days. "Rush Orders" are available at an additional charge. Please contact customercare@mynicolita.com for this option.

CAN I PLACE A TELEPHONE ORDER FOR A NICOLITA CREATION?

YES! Please feel free to contact the **NICOLITA** staff at our toll free number: 1-866-NICOLITA.

DOES NICOLITA HAVE A REPAIR POLICY?

NICOLITA guarantees all products. Please e-mail customercare@mynicolita.com to discuss any questions or concerns. Production defects are taken care of at no extra charge.

ADDITIONAL QUESTIONS

Additional questions, comments or concerns can be answered by contacting customercare@mynicolita.com or 1-866-NICOLITA.

NICOLITA handbags, bikinis and accessories are produced and distributed by Cuban American designer Nicole Sainz. **NICOLITA** is headquartered in Santa Ana, California. For more information on **NICOLITA** merchandise or to arrange an interview with Sainz, contact **NICOLITA** at **1-866-NICOLITA** or check out our web site at www.mynicolita.com.

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CONTACTS:

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